



## Qualification Pack

# Food Sampler

QP Code: FIC/Q7609

Version: 1.0

NSQF Level: 3.5

Food Industry Capacity & Skill Initiative || Shriram Bharatiya Kala kendra, 3rd floor, 1, Copernicus Marg, Mandi House, New Delhi  
Delhi 110001 || email:santosh@ficsi.in

## Qualification Pack

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## Qualification Pack

### FIC/Q7609: Food Sampler

#### Brief Job Description

The food Sample Preparation Technician is responsible for carrying out sample preparation for laboratory testing. Their duties include the preparation of food samples and equipment for lab testing. The person is also responsible for monitoring, calibration of equipment, and sample return and disposal.

#### Personal Attributes

The job requires the individual to have strong attention to detail, good hands-on testing tools, and analytical and observation skills. They should know how to work in a team and should have strong physical and mental health.

#### Applicable National Occupational Standards (NOS)

##### Compulsory NOS:

1. [FIC/N7627: Prepare the Lab for testing samples](#)
2. [FIC/N7628: Prepare sample for testing](#)
3. [FIC/N9907: Apply Food Safety and Hygiene in the laboratory](#)
4. [DGT/VSQ/N0101: Employability Skills \(30 Hours\)](#)

#### Qualification Pack (QP) Parameters

<b>Sector</b>	Food Processing
<b>Sub-Sector</b>	Fruits and Vegetables, Food Grain Milling (Including oil seeds), Dairy Products, Meat and Poultry, Fish and Seafood, Bread and Bakery, Alcoholic Beverages, Aerated Water/Soft Drinks
<b>Occupation</b>	Quality Analysis/ Assurance
<b>Country</b>	India
<b>NSQF Level</b>	3.5
<b>Credits</b>	12
<b>Aligned to NCO/ISCO/ISIC Code</b>	NCO-2015/ 2113.9900

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<b>Minimum Educational Qualification &amp; Experience</b>	11th grade pass (with Science stream) OR Completed 1st year of 3-year diploma (after 10th) and pursuing regular diploma OR 10th grade pass and pursuing continuous schooling (in Science stream) OR 8th grade pass plus 2-year NTC plus 1 Year NAC OR 10th grade pass with 1 Year of experience of relevant experience
<b>Minimum Level of Education for Training in School</b>	
<b>Pre-Requisite License or Training</b>	NA
<b>Minimum Job Entry Age</b>	18 Years
<b>Last Reviewed On</b>	NA
<b>Next Review Date</b>	23/06/2026
<b>NSQC Approval Date</b>	23/06/2023
<b>Version</b>	1.0
<b>Reference code on NQR</b>	QG-3.5-AG-00578-2023-V1-FICSI
<b>NQR Version</b>	1.0

### Remarks:

NA
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## Qualification Pack

### FIC/N7627: Prepare the Lab for testing samples

#### Description

This OS is about preparing the facility for testing the sample food products

#### Scope

The scope covers the following :

- Organize lab to carry out testing of sample
- Receive/handle the samples for testing
- Carry out visual inspection of samples

#### Elements and Performance Criteria

##### *Organize lab to carry out testing of samples*

To be competent, the user/individual on the job must be able to:

- PC1.** maintain the cleanliness of the work area using approved sanitizers and keep it free from dust, pests, and flies.
- PC2.** Clean the testing equipment with an approved cleaning agent following SOP guidelines.
- PC3.** verify the working and performance of all sampling devices and other equipment used in the lab as per the standard operating procedure
- PC4.** maintain and test the sterility of equipment
- PC5.** maintain glassware by cleaning, washing, sterilizing, and distributing.
- PC6.** check the equipment is calibrated as per the testing requirement.
- PC7.** monitor the temperatures of freezers and refrigerators.
- PC8.** clean N-Evap, water bath, refrigerators, and foreheads.
- PC9.** adhere to procedures for sample return, disposal, and archiving.
- PC10.** keep laboratory supplies ready by inventorying stock, placing orders, and verifying receipts
- PC11.** adhere to safety guidelines at all times within the laboratory.
- PC12.** keeps equipment operating by following operating instructions; troubleshooting breakdowns; maintaining supplies; performing preventive maintenance; calling for repairs.
- PC13.** attend to minor repairs/ faults of machineries, if required.

##### *Receive samples for testing*

To be competent, the user/individual on the job must be able to:

- PC14.** verify the adequacy and condition of the sample received, it should conform to the standards set by the lab.
- PC15.**
  - examine the sample and identity of the product
  - identity: plant-based food, animal-based food, state of maturity, use before date, etc.
- PC16.** check the sample received is sealed tightly and that there is no leakage
- PC17.** verify the sample containers for gross physical defects
- PC18.** Verify the product label has important details related to the sample
- PC19.** Verify the preservative details are present with their quantity

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- PC20.** • Verify that the sample has all the collection details  
• details: sample number, collecting official's name and date, sampling point(address), batch number, transport conditions (mode and condition of transport), date of submission to the lab, etc.
- PC21.** maintain all quality parameters as per QC norms
- PC22.** verify the chain of custody of the sample(s) and maintain the required storage parameters for the sample.
- PC23.** document the product's condition at the time of receiving as per the format maintained by the organization

### *Carry out visual inspection of received samples*

To be competent, the user/individual on the job must be able to:

- PC24.** • Verify the physical conditions of the product received for testing  
• Physical condition: solid, liquid, semi-solid, frozen
- PC25.** • Verify the product is free from any contaminants  
• Contaminants: fungus, pests, etc
- PC26.** raise concerns about the samples to the supervisor
- PC27.** deliver samples to the laboratory for testing with the original condition of the samples

## Knowledge and Understanding (KU)

The individual on the job needs to know and understand:

- KU1.** different equipment and tools used while preparing samples for food testing
- KU2.** approved sanitizers and cleaning agents used for cleaning the work area and tools
- KU3.** calibration techniques used for different equipment
- KU4.** procedure of receiving samples
- KU5.** details to be checked while accepting samples and noted down
- KU6.** techniques used to check the quality of containers, pouches, and other packaging materials used in samples
- KU7.** how to identify the type of product which needs to be tested
- KU8.** visual inspection of food samples
- KU9.** different aspects to inspect the product samples
- KU10.** Importance of details on the label e.g. Ingredients used, nutritional value, details of preservatives used and quantity, etc,
- KU11.** scientific methods of analysis and SOPs of equipment
- KU12.** periodic maintenance and cleaning protocol of the instruments
- KU13.** lab and personal safety protocols
- KU14.** troubleshoot basis issues with equipment that can be handled at operated
- KU15.** sample preparation post storage like thawing, homogenizing, conditioning, etc
- KU16.** basic microbiology
- KU17.** basic understanding of standards like ISO 17020, ISO 17025, and ISO 17065
- KU18.** basic understanding of statistics



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### Generic Skills (GS)

User/individual on the job needs to know how to:

- GS1.** read and interpret organization policies and Standard Operating Procedure
- GS2.** listen carefully to client and peers and pay close attention to details
- GS3.** Able to effectively present results of the analysis
- GS4.** Fast learner and able to adapt
- GS5.** communicate with others effectively
- GS6.** plan and prioritize tasks as per work requirements
- GS7.** should be a good team player
- GS8.** be always punctual and courteous

## Qualification Pack

### Assessment Criteria

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<i>Organize lab to carry out testing of samples</i>	<b>18</b>	<b>13</b>	-	<b>10</b>
<b>PC1.</b> maintain the cleanliness of the work area using approved sanitizers and keep it free from dust, pests, and flies.	1	1	-	1
<b>PC2.</b> Clean the testing equipment with an approved cleaning agent following SOP guidelines.	2	1	-	1
<b>PC3.</b> verify the working and performance of all sampling devices and other equipment used in the lab as per the standard operating procedure	2	1	-	1
<b>PC4.</b> maintain and test the sterility of equipment	1	1	-	-
<b>PC5.</b> maintain glassware by cleaning, washing, sterilizing, and distributing.	2	1	-	-
<b>PC6.</b> check the equipment is calibrated as per the testing requirement.	2	1	-	1
<b>PC7.</b> monitor the temperatures of freezers and refrigerators.	2	1	-	1
<b>PC8.</b> clean N-Evap, water bath, refrigerators, and foreheads.	1	1	-	1
<b>PC9.</b> adhere to procedures for sample return, disposal, and archiving.	1	1	-	1
<b>PC10.</b> keep laboratory supplies ready by inventorying stock, placing orders, and verifying receipts	1	-	-	1
<b>PC11.</b> adhere to safety guidelines at all times within the laboratory.	1	1	-	1
<b>PC12.</b> keeps equipment operating by following operating instructions; troubleshooting breakdowns; maintaining supplies; performing preventive maintenance; calling for repairs.	1	2	-	1
<b>PC13.</b> attend to minor repairs/ faults of machineries, if required.	1	1	-	-



### Qualification Pack

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<i>Receive samples for testing</i>	<b>9</b>	<b>21</b>	-	<b>12</b>
<b>PC14.</b> verify the adequacy and condition of the sample received, it should conform to the standards set by the lab.	-	1	-	1
<b>PC15.</b> <ul style="list-style-type: none"> <li>examine the sample and identity of the product</li> <li>identity: plant-based food, animal-based food, state of maturity, use before date, etc.</li> </ul>	1	4	-	1
<b>PC16.</b> check the sample received is sealed tightly and that there is no leakage	1	1	-	1
<b>PC17.</b> verify the sample containers for gross physical defects	-	1	-	1
<b>PC18.</b> Verify the product label has important details related to the sample	1	1	-	1
<b>PC19.</b> Verify the preservative details are present with their quantity	-	3	-	1
<b>PC20.</b> <ul style="list-style-type: none"> <li>Verify that the sample has all the collection details</li> <li>details: sample number, collecting official's name and date, sampling point(address), batch number, transport conditions (mode and condition of transport), date of submission to the lab, etc.</li> </ul>	1	4	-	1
<b>PC21.</b> maintain all quality parameters as per QC norms	2	2	-	2
<b>PC22.</b> verify the chain of custody of the sample(s) and maintain the required storage parameters for the sample.	1	2	-	1
<b>PC23.</b> document the product's condition at the time of receiving as per the format maintained by the organization	2	2	-	2
<i>Carry out visual inspection of received samples</i>	<b>5</b>	<b>9</b>	-	<b>3</b>
<b>PC24.</b> <ul style="list-style-type: none"> <li>Verify the physical conditions of the product received for testing</li> <li>Physical condition: solid, liquid, semi-solid, frozen</li> </ul>	2	4	-	1

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Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<b>PC25.</b> • Verify the product is free from any contaminants • Contaminants: fungus, pests, etc	2	2	-	1
<b>PC26.</b> raise concerns about the samples to the supervisor	-	2	-	1
<b>PC27.</b> deliver samples to the laboratory for testing with the original condition of the samples	1	1	-	-
<b>NOS Total</b>	<b>32</b>	<b>43</b>	<b>-</b>	<b>25</b>

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### National Occupational Standards (NOS) Parameters

<b>NOS Code</b>	FIC/N7627
<b>NOS Name</b>	Prepare the Lab for testing samples
<b>Sector</b>	Food Processing
<b>Sub-Sector</b>	Fruits and Vegetables, Food Grain Milling (Including oil seeds), Dairy Products, Meat and Poultry, Fish and Seafood, Bread and Bakery, Alcoholic Beverages, Aerated Water/Soft Drinks
<b>Occupation</b>	Quality Analysis/ Assurance
<b>NSQF Level</b>	3.5
<b>Credits</b>	5
<b>Version</b>	1.0
<b>Last Reviewed Date</b>	23/06/2023
<b>Next Review Date</b>	23/06/2026
<b>NSQC Clearance Date</b>	23/06/2023

## Qualification Pack

### FIC/N7628: Prepare sample for testing

#### Description

This OS unit is about assisting the food analyst to prepare the samples for testing and storing them for deferred testing as per the organization and industry standards.

#### Scope

The scope covers the following :

- Carry out sample preparation for testing
- Store samples safely

#### Elements and Performance Criteria

##### *Carry out sample preparation for testing*

To be competent, the user/individual on the job must be able to:

- PC1.** verify that the sample should be representative of whole lot of food
- PC2.** prepare at least five samples for testing
- PC3.** Use clean, dry, leak-proof, widemouthed, sterile, suitable-sized containers for samples of the product
- PC4.** reduce the sample to analytical portions using riffing and quartering methods (bulk solid sample)
- PC5.** carry out homogenization of liquid sample for consistency
- PC6.** maintain purity of the sample for testing
- PC7.** measure portion size, weight, volume, density of the sample to be tested
- PC8.** comply with FSSAI and BIS rules and regulations for food sample preparation
- PC9.** document details of the sample prepared
- PC10.** take instructions from the lab In-charge and transfer the sample to the labs for testing

##### *Store the samples safely*

To be competent, the user/individual on the job must be able to:

- PC11.** carefully store the samples whose testing is deferred
- PC12.**
  - check the label on the sample for details before storing them safely
  - (details to be verified: sample name, batch number (if applicable), date of preparation or collection, and storage conditions)
- PC13.** ensure the sample container or pouch is properly sealed and there is no leakage of material
- PC14.** store the samples on the priority basis (most urgent, urgent, or normal priority)
- PC15.** maintain the sample directory with details of the samples kept under storage
- PC16.** preserve the sample as per their prescribed light and temperature conditions to prevent spoilage
- PC17.** dispose the waste as per the organization's procedure

#### Knowledge and Understanding (KU)

## Qualification Pack

The individual on the job needs to know and understand:

- KU1.** how to make an analytical portion of the sample for testing
- KU2.** riffing and quartering methods of reducing the bulk sample to smaller sizes
- KU3.** Homogenization process to maintain consistency of the liquid samples
- KU4.** various tools for preparing samples (waring blender, pestle and mortar, hammer mill, ball mill, centrifugal mill, knife mill, riffle cutter, straight-line sampler, etc)
- KU5.** documentation process of the samples prepared
- KU6.** procedure to transfer the samples to the lab for testing
- KU7.** storage conditions of various products
- KU8.** method of storing samples on the basis of priority
- KU9.** manual entry of product details kept in storage
- KU10.** waste disposal procedures followed by the organization

## Generic Skills (GS)

User/individual on the job needs to know how to:

- GS1.** read and interpret organization policies and Standard Operating Procedures
- GS2.** Work on computer
- GS3.** effectively present the result of the analysis
- GS4.** be a good team player
- GS5.** learn fast and adapt to the situation
- GS6.** keep updated on current technology and methodology
- GS7.** listen carefully to client and peers
- GS8.** communicate with others effectively
- GS9.** plan and prioritize tasks as per work requirements
- GS10.** be always punctual and courteous
- GS11.** maintain personal hygiene

## Qualification Pack

### Assessment Criteria

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<i>Carry out sample preparation for testing</i>	<b>14</b>	<b>24</b>	-	<b>13</b>
<b>PC1.</b> verify that the sample should be representative of whole lot of food	-	2	-	1
<b>PC2.</b> prepare at least five samples for testing	1	2	-	1
<b>PC3.</b> Use clean, dry, leak-proof, widemouthed, sterile, suitable-sized containers for samples of the product	1	2	-	2
<b>PC4.</b> reduce the sample to analytical portions using riffing and quartering methods (bulk solid sample)	2	4	-	2
<b>PC5.</b> carry out homogenization of liquid sample for consistency	2	3	-	1
<b>PC6.</b> maintain purity of the sample for testing	2	1	-	-
<b>PC7.</b> measure portion size, weight, volume, density of the sample to be tested	2	4	-	3
<b>PC8.</b> comply with FSSAI and BIS rules and regulations for food sample preparation	2	3	-	1
<b>PC9.</b> document details of the sample prepared	1	2	-	1
<b>PC10.</b> take instructions from the lab In-charge and transfer the sample to the labs for testing	1	1	-	1
<i>Store the samples safely</i>	<b>13</b>	<b>20</b>	-	<b>16</b>
<b>PC11.</b> carefully store the samples whose testing is deferred	-	3	-	2
<b>PC12.</b> • check the label on the sample for details before storing them safely • (details to be verified: sample name, batch number (if applicable), date of preparation or collection, and storage conditions)	3	4	-	3
<b>PC13.</b> ensure the sample container or pouch is properly sealed and there is no leakage of material	1	2	-	1

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Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<b>PC14.</b> store the samples on the priority basis (most urgent, urgent, or normal priority)	2	3	-	3
<b>PC15.</b> maintain the sample directory with details of the samples kept under storage	3	4	-	3
<b>PC16.</b> preserve the sample as per their prescribed light and temperature conditions to prevent spoilage	2	2	-	2
<b>PC17.</b> dispose the waste as per the organization's procedure	2	2	-	2
<b>NOS Total</b>	<b>27</b>	<b>44</b>	<b>-</b>	<b>29</b>

## Qualification Pack

### National Occupational Standards (NOS) Parameters

<b>NOS Code</b>	FIC/N7628
<b>NOS Name</b>	Prepare sample for testing
<b>Sector</b>	Food Processing
<b>Sub-Sector</b>	Fruits and Vegetables, Food Grain Milling (Including oil seeds), Dairy Products, Meat and Poultry, Fish and Seafood, Bread and Bakery, Alcoholic Beverages, Aerated Water/Soft Drinks
<b>Occupation</b>	Quality Analysis/ Assurance
<b>NSQF Level</b>	3.5
<b>Credits</b>	5
<b>Version</b>	1.0
<b>Last Reviewed Date</b>	23/06/2023
<b>Next Review Date</b>	23/06/2026
<b>NSQC Clearance Date</b>	23/06/2023



## Qualification Pack

### FIC/N9907: Apply Food Safety and Hygiene in the laboratory

#### Description

The unit focuses on the knowledge and skills required to maintain a safe and hygienic food testing laboratory environment.

#### Scope

The scope covers the following :

- Apply & practices to maintain food safety and hygiene in the laboratory

#### Elements and Performance Criteria

##### *Implement practices to maintain food safety and hygiene in laboratory*

To be competent, the user/individual on the job must be able to:

- PC1.** Ensure timely medical examination of foodborne illness by a medical practitioner.
- PC2.** Read the latest updates for food safety regulations and standards with respect to products, packaging, and labelling
- PC3.** identify and control potential food safety hazards within the lab
- PC4.** Implement control measures to avoid cross-contamination of food samples.
- PC5.** Implement good hygiene and sanitation practices within the lab
- PC6.** Follow good storage practices as per organizational standards and maintain control parameters such as temperature and humidity
- PC7.** implement and maintain food safety protocols
- PC8.** implement practices to control food allergens and their management
- PC9.** participate in lab audits and ensure the mandatory record keeping and documentation

#### Knowledge and Understanding (KU)

The individual on the job needs to know and understand:

- KU1.** Understanding of HACCP (Hazard Analysis and Critical Control Points)
- KU2.** Understand foodborne illness and their causes
- KU3.** Familiarity with food safety regulations and standards, food packaging, and food labeling.
- KU4.** Ability to identify and control potential food safety hazards
- KU5.** Good hygiene and sanitation practices
- KU6.** Knowledge of food packaging and storage techniques
- KU7.** Knowledge of food safety protocols
- KU8.** awareness about food allergens and their management techniques
- KU9.** procedure to conduct food safety audits and importance of standards relevant to lab audits

## Qualification Pack

### Assessment Criteria

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<i>Implement practices to maintain food safety and hygiene in laboratory</i>	<b>17</b>	<b>18</b>	-	<b>15</b>
<b>PC1.</b> Ensure timely medical examination of foodborne illness by a medical practitioner.	1	2	-	1
<b>PC2.</b> Read the latest updates for food safety regulations and standards with respect to products, packaging, and labelling	2	2	-	1
<b>PC3.</b> identify and control potential food safety hazards within the lab	2	3	-	3
<b>PC4.</b> Implement control measures to avoid cross-contamination of food samples.	2	1	-	1
<b>PC5.</b> Implement good hygiene and sanitation practices within the lab	1	1	-	1
<b>PC6.</b> Follow good storage practices as per organizational standards and maintain control parameters such as temperature and humidity	2	2	-	1
<b>PC7.</b> implement and maintain food safety protocols	2	3	-	2
<b>PC8.</b> implement practices to control food allergens and their management	2	2	-	2
<b>PC9.</b> participate in lab audits and ensure the mandatory record keeping and documentation	3	2	-	3
<b>NOS Total</b>	<b>17</b>	<b>18</b>	-	<b>15</b>

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### National Occupational Standards (NOS) Parameters

<b>NOS Code</b>	FIC/N9907
<b>NOS Name</b>	Apply Food Safety and Hygiene in the laboratory
<b>Sector</b>	Food Processing
<b>Sub-Sector</b>	Fruits and Vegetables, Food Grain Milling (Including oil seeds), Dairy Products, Meat and Poultry, Fish and Seafood, Bread and Bakery, Alcoholic Beverages, Aerated Water/Soft Drinks
<b>Occupation</b>	Generic
<b>NSQF Level</b>	3.5
<b>Credits</b>	1
<b>Version</b>	1.0
<b>Last Reviewed Date</b>	23/06/2023
<b>Next Review Date</b>	23/06/2026
<b>NSQC Clearance Date</b>	23/06/2023

## Qualification Pack

### DGT/VSQ/N0101: Employability Skills (30 Hours)

#### Description

This unit is about employability skills, Constitutional values, becoming a professional in the 21st Century, digital, financial, and legal literacy, diversity and Inclusion, English and communication skills, customer service, entrepreneurship, and apprenticeship, getting ready for jobs and career development.

#### Scope

The scope covers the following :

- Introduction to Employability Skills
- Constitutional values - Citizenship
- Becoming a Professional in the 21st Century
- Basic English Skills
- Communication Skills
- Diversity & Inclusion
- Financial and Legal Literacy
- Essential Digital Skills
- Entrepreneurship
- Customer Service
- Getting ready for Apprenticeship & Jobs

#### Elements and Performance Criteria

##### *Introduction to Employability Skills*

To be competent, the user/individual on the job must be able to:

**PC1.** understand the significance of employability skills in meeting the job requirements

##### *Constitutional values - Citizenship*

To be competent, the user/individual on the job must be able to:

**PC2.** identify constitutional values, civic rights, duties, personal values and ethics and environmentally sustainable practices

##### *Becoming a Professional in the 21st Century*

To be competent, the user/individual on the job must be able to:

**PC3.** explain 21st Century Skills such as Self-Awareness, Behavior Skills, Positive attitude, self-motivation, problem-solving, creative thinking, time management, social and cultural awareness, emotional awareness, continuous learning mindset etc.

##### *Basic English Skills*

To be competent, the user/individual on the job must be able to:

**PC4.** speak with others using some basic English phrases or sentences

##### *Communication Skills*

To be competent, the user/individual on the job must be able to:

**PC5.** follow good manners while communicating with others

**PC6.** work with others in a team

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### *Diversity & Inclusion*

To be competent, the user/individual on the job must be able to:

**PC7.** communicate and behave appropriately with all genders and PwD

**PC8.** report any issues related to sexual harassment

### *Financial and Legal Literacy*

To be competent, the user/individual on the job must be able to:

**PC9.** use various financial products and services safely and securely

**PC10.** calculate income, expenses, savings etc.

**PC11.** approach the concerned authorities for any exploitation as per legal rights and laws

### *Essential Digital Skills*

To be competent, the user/individual on the job must be able to:

**PC12.** operate digital devices and use its features and applications securely and safely

**PC13.** use internet and social media platforms securely and safely

### *Entrepreneurship*

To be competent, the user/individual on the job must be able to:

**PC14.** identify and assess opportunities for potential business

**PC15.** identify sources for arranging money and associated financial and legal challenges

### *Customer Service*

To be competent, the user/individual on the job must be able to:

**PC16.** identify different types of customers

**PC17.** identify customer needs and address them appropriately

**PC18.** follow appropriate hygiene and grooming standards

### *Getting ready for apprenticeship & Jobs*

To be competent, the user/individual on the job must be able to:

**PC19.** create a basic biodata

**PC20.** search for suitable jobs and apply

**PC21.** identify and register apprenticeship opportunities as per requirement

## Knowledge and Understanding (KU)

The individual on the job needs to know and understand:

**KU1.** need for employability skills

**KU2.** various constitutional and personal values

**KU3.** different environmentally sustainable practices and their importance

**KU4.** Twenty first (21st) century skills and their importance

**KU5.** how to use basic spoken English language

**KU6.** Do and dont of effective communication

**KU7.** inclusivity and its importance

**KU8.** different types of disabilities and appropriate communication and behaviour towards PwD

**KU9.** different types of financial products and services

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- KU10.** how to compute income and expenses
- KU11.** importance of maintaining safety and security in financial transactions
- KU12.** different legal rights and laws
- KU13.** how to operate digital devices and applications safely and securely
- KU14.** ways to identify business opportunities
- KU15.** types of customers and their needs
- KU16.** how to apply for a job and prepare for an interview
- KU17.** apprenticeship scheme and the process of registering on apprenticeship portal

## Generic Skills (GS)

User/individual on the job needs to know how to:

- GS1.** communicate effectively using appropriate language
- GS2.** behave politely and appropriately with all
- GS3.** perform basic calculations
- GS4.** solve problems effectively
- GS5.** be careful and attentive at work
- GS6.** use time effectively
- GS7.** maintain hygiene and sanitisation to avoid infection

## Qualification Pack

### Assessment Criteria

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<i>Introduction to Employability Skills</i>	<b>1</b>	<b>1</b>	-	-
<b>PC1.</b> understand the significance of employability skills in meeting the job requirements	-	-	-	-
<i>Constitutional values - Citizenship</i>	<b>1</b>	<b>1</b>	-	-
<b>PC2.</b> identify constitutional values, civic rights, duties, personal values and ethics and environmentally sustainable practices	-	-	-	-
<i>Becoming a Professional in the 21st Century</i>	<b>1</b>	<b>3</b>	-	-
<b>PC3.</b> explain 21st Century Skills such as Self-Awareness, Behavior Skills, Positive attitude, self-motivation, problem-solving, creative thinking, time management, social and cultural awareness, emotional awareness, continuous learning mindset etc.	-	-	-	-
<i>Basic English Skills</i>	<b>2</b>	<b>3</b>	-	-
<b>PC4.</b> speak with others using some basic English phrases or sentences	-	-	-	-
<i>Communication Skills</i>	<b>1</b>	<b>1</b>	-	-
<b>PC5.</b> follow good manners while communicating with others	-	-	-	-
<b>PC6.</b> work with others in a team	-	-	-	-
<i>Diversity &amp; Inclusion</i>	<b>1</b>	<b>1</b>	-	-
<b>PC7.</b> communicate and behave appropriately with all genders and PwD	-	-	-	-
<b>PC8.</b> report any issues related to sexual harassment	-	-	-	-
<i>Financial and Legal Literacy</i>	<b>3</b>	<b>4</b>	-	-
<b>PC9.</b> use various financial products and services safely and securely	-	-	-	-

### Qualification Pack

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<b>PC10.</b> calculate income, expenses, savings etc.	-	-	-	-
<b>PC11.</b> approach the concerned authorities for any exploitation as per legal rights and laws	-	-	-	-
<i>Essential Digital Skills</i>	<b>4</b>	<b>6</b>	-	-
<b>PC12.</b> operate digital devices and use its features and applications securely and safely	-	-	-	-
<b>PC13.</b> use internet and social media platforms securely and safely	-	-	-	-
<i>Entrepreneurship</i>	<b>3</b>	<b>5</b>	-	-
<b>PC14.</b> identify and assess opportunities for potential business	-	-	-	-
<b>PC15.</b> identify sources for arranging money and associated financial and legal challenges	-	-	-	-
<i>Customer Service</i>	<b>2</b>	<b>2</b>	-	-
<b>PC16.</b> identify different types of customers	-	-	-	-
<b>PC17.</b> identify customer needs and address them appropriately	-	-	-	-
<b>PC18.</b> follow appropriate hygiene and grooming standards	-	-	-	-
<i>Getting ready for apprenticeship &amp; Jobs</i>	<b>1</b>	<b>3</b>	-	-
<b>PC19.</b> create a basic biodata	-	-	-	-
<b>PC20.</b> search for suitable jobs and apply	-	-	-	-
<b>PC21.</b> identify and register apprenticeship opportunities as per requirement	-	-	-	-
<b>NOS Total</b>	<b>20</b>	<b>30</b>	-	-



## Qualification Pack

### National Occupational Standards (NOS) Parameters

<b>NOS Code</b>	DGT/VSQ/N0101
<b>NOS Name</b>	Employability Skills (30 Hours)
<b>Sector</b>	Cross Sectoral
<b>Sub-Sector</b>	Professional Skills
<b>Occupation</b>	Employability
<b>NSQF Level</b>	2
<b>Credits</b>	1
<b>Version</b>	1.0
<b>Last Reviewed Date</b>	23/06/2023
<b>Next Review Date</b>	23/06/2026
<b>NSQC Clearance Date</b>	23/06/2023

## Assessment Guidelines and Assessment Weightage

### Assessment Guidelines

1. Criteria for assessment for each Qualification Pack will be created by the Sector Skill Council. Each Performance Criteria (PC) will be assigned marks proportional to its importance in NOS. SSC will also lay down the proportion of marks for Theory and Skills Practical for each PC.
2. The assessment for the theory part will be based on the knowledge bank of questions created by the SSC.
3. Assessment will be conducted for all compulsory NOS, and where applicable, on the selected elective/option NOS/set of NOS.
4. Individual assessment agencies will create unique question papers for the theory part for each candidate at each examination/training centre (as per the assessment criteria below).
5. Individual assessment agencies will create unique evaluations for skill practicals for every student at each examination/training centre based on this criterion.
6. To pass the Qualification Pack, every trainee should score a minimum of 70% of aggregate marks to successfully clear the assessment.

## Qualification Pack

7. In case of unsuccessful completion, the trainee may seek reassessment on the Qualification Pack.

### Minimum Aggregate Passing % at QP Level : 70

(**Please note:** Every Trainee should score a minimum aggregate passing percentage as specified above, to successfully clear the Qualification Pack assessment.)

### Assessment Weightage

Compulsory NOS

National Occupational Standards	Theory Marks	Practical Marks	Project Marks	Viva Marks	Total Marks	Weightage
FIC/N7627.Prepare the Lab for testing samples	32	43	-	25	100	30
FIC/N7628.Prepare sample for testing	27	44	-	29	100	25
FIC/N9907.Apply Food Safety and Hygiene in the laboratory	17	18	-	15	50	25
DGT/VSQ/N0101.Employability Skills (30 Hours)	20	30	-	-	50	20
<b>Total</b>	<b>96</b>	<b>135</b>	<b>-</b>	<b>69</b>	<b>300</b>	<b>100</b>

## Qualification Pack

### Acronyms

<b>NOS</b>	National Occupational Standard(s)
<b>NSQF</b>	National Skills Qualifications Framework
<b>QP</b>	Qualifications Pack
<b>TVET</b>	Technical and Vocational Education and Training
<b>AA</b>	Assessment Agency
<b>AB</b>	Awarding Body
<b>ISCO</b>	International Standard Classification of Occupations
<b>NCO</b>	National Classification of Occupations
<b>NCrF</b>	National Credit Framework
<b>NOS</b>	National Occupational Standard(s)
<b>NQR</b>	National Qualification Register
<b>NSQF</b>	National Skills Qualifications Framework
<b>OJT</b>	On-the-Job Training
<b>AA</b>	Assessment Agency
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## Qualification Pack

### Glossary

<b>Sector</b>	Sector is a conglomeration of different business operations having similar business and interests. It may also be defined as a distinct subset of the economy whose components share similar characteristics and interests.
<b>Sub-sector</b>	Sub-sector is derived from a further breakdown based on the characteristics and interests of its components.
<b>Occupation</b>	Occupation is a set of job roles, which perform similar/ related set of functions in an industry.
<b>Job role</b>	Job role defines a unique set of functions that together form a unique employment opportunity in an organisation.
<b>Occupational Standards (OS)</b>	OS specify the standards of performance an individual must achieve when carrying out a function in the workplace, together with the Knowledge and Understanding (KU) they need to meet that standard consistently. Occupational Standards are applicable both in the Indian and global contexts.
<b>Performance Criteria (PC)</b>	Performance Criteria (PC) are statements that together specify the standard of performance required when carrying out a task.
<b>National Occupational Standards (NOS)</b>	NOS are occupational standards which apply uniquely in the Indian context.
<b>Qualifications Pack (QP)</b>	QP comprises the set of OS, together with the educational, training and other criteria required to perform a job role. A QP is assigned a unique qualifications pack code.
<b>Unit Code</b>	Unit code is a unique identifier for an Occupational Standard, which is denoted by an 'N'
<b>Unit Title</b>	Unit title gives a clear overall statement about what the incumbent should be able to do.
<b>Description</b>	Description gives a short summary of the unit content. This would be helpful to anyone searching on a database to verify that this is the appropriate OS they are looking for.
<b>Scope</b>	Scope is a set of statements specifying the range of variables that an individual may have to deal with in carrying out the function which have a critical impact on quality of performance required.

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<b>Knowledge and Understanding (KU)</b>	Knowledge and Understanding (KU) are statements which together specify the technical, generic, professional and organisational specific knowledge that an individual needs in order to perform to the required standard.
<b>Organisational Context</b>	Organisational context includes the way the organisation is structured and how it operates, including the extent of operative knowledge managers have of their relevant areas of responsibility.
<b>Technical Knowledge</b>	Technical knowledge is the specific knowledge needed to accomplish specific designated responsibilities.
<b>Core Skills/ Generic Skills (GS)</b>	Core skills or Generic Skills (GS) are a group of skills that are the key to learning and working in today's world. These skills are typically needed in any work environment in today's world. These skills are typically needed in any work environment. In the context of the OS, these include communication related skills that are applicable to most job roles.
<b>Electives</b>	Electives are NOS/set of NOS that are identified by the sector as contributive to specialization in a job role. There may be multiple electives within a QP for each specialized job role. Trainees must select at least one elective for the successful completion of a QP with Electives.
<b>Options</b>	Options are NOS/set of NOS that are identified by the sector as additional skills. There may be multiple options within a QP. It is not mandatory to select any of the options to complete a QP with Options.
<b>National Occupational Standard</b>	NOS define the measurable performance outcomes required from an individual engaged in a particular task. They list down what an individual performing that task should know and also do.
<b>Qualifications</b>	A formal outcome of an assessment and validation process which is obtained when a competent body determines that an individual has achieved learning outcomes to given standards
<b>Qualification File</b>	A Qualification File is a template designed to capture necessary information about a Qualification from the perspective of NSQF compliance. The Qualification File will be normally submitted by the awarding body for the qualification.
<b>Sector</b>	A grouping of professional activities on the basis of their main economic function, product, service, or technology.
<b>Long Term training</b>	Long-term skilling means any vocational training program undertaken for a year and above.
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