





Model Curriculum

QP Name: Pickle and Paste Making Technician

QP Code: FIC/Q0204

QP Version: 1.0

NSQF Level: 3

Model Curriculum Version: 1.0

Food Industry Capacity and Skill Initiative (FICSI)
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Training Parameters

Sector	Food Processing
Sub-Sector	Fruits and Vegetables
Occupation	Processing - Fruits & Vegetables
Country	India
NSQF Level	3
Aligned to NCO/ISCO/ISIC Code	NCO-2015/7514.1000
Minimum Educational Qualification and Experience	 Class 10 passed Class 8th passed with 2 years of relevant experience NSQF Level 3 qualification certificate of food processing sector with 2 years of experience Ability to read and write with 5 years of relevant experience
Pre-Requisite License or Training	NA
Minimum Job Entry Age	16 years
Last Reviewed On	24/02/2022
Next Review Date	23/02/2025
NSQC Approval Date	24/02/2022
QP Version	1.0
Model Curriculum Creation Date	20/12/2021
Model Curriculum Valid Up to Date	24/02/2025
Model Curriculum Version	1.0
Minimum Duration of the Course	360 hours + 40 OJT
Maximum Duration of the Course	360 hours + 40 OJT





Program Overview

This section summarizes the end objectives of the program along with its duration.

Training Outcomes

At the end of the program, the participants will be able to:

- Prepare pickles, murabba and pastes
- Use various techniques for production of pickle, murraba and paste
- Use specialized equipment and tools to produce various types of pickles, murabba and pastes
- Perform sampling and evaluate the finished product on different parameters.
- Adhere to necessary health and safety practices to ensure food safety and personal hygiene
- Follow emergency procedures and infection control practices effectively
- Work with various organisational departments effectively
- Use resources at the workplace optimally

Compulsory Modules

The table lists the modules and their duration corresponding to the Compulsory NOS of the QP.

NOS and Module Details	Theory Duration	Practical Duration	On-the-Job Training Duration (Mandatory)	On-the-Job Training Duration (Recommende d)	Total Duration
Bridge Module	36:00 Hours	12:00 Hours	00:00 Hours	00:00 Hours	48:00 Hours
Module 1: Introduction to food processing sector and the job of 'Pickle and Paste making Technician'	08:00 Hours	00:00 Hours	00:00 Hours	00:00 Hours	08:00 Hours
Module 10: Employability and Entrepreneurship skills	28:00	12:00	00:00	00:00	40:00
FIC/N9026 Prepare for production NOS Version No.: 1.0 NSQF Level: 3	12:00 Hours	32:00 Hours	00:00 Hours	00:00 Hours	44:00 Hours





Module 2: Prepare for production	12:00 Hours	32:00 Hours	00:00 Hours	00:00 Hours	44:00 Hours
FIC/N0204 Carry out production of various types of pickles and pastes NOS Version No.: 1.0 NSQF Level: 3	56:00 Hours	136:00 Hours	40:00 Hours	00:00 Hours	226:00 Hours
Module 3: Carry out production of various types of pickles and pastes	56:00 Hours	136:00 Hours	40:00 Hours	00:00 Hours	226:00 Hours
FIC/N9901: Implement health and safety practices at the workplace NOS Version No.: 1.0 NSQF Level: 3	08:00 Hours	16:00 Hours	00:00 Hours	00:00 Hours	24:00 Hours
Module 4: Ensuring food safety and personal hygiene	04:00 Hours	8:00 Hours	00:00 Hours	00:00 Hours	12:00 Hours
Module 5: Managing accidents and emergencies	04:00 Hours	08:00 Hours	00:00 Hours	00:00 Hours	12:00 Hours
FIC/N9902: Work effectively in an organization NOS Version No.: 1.0 NSQF Level: 3	08:00 Hours	08:00 Hours	00:00 Hours	00:00 Hours	16:00 Hours
Module 6: Work effectively in an organization	08:00 Hours	08:00 Hours	00:00 Hours	00:00 Hours	16:00 Hours
SGJ/N1702: Optimize resource utilization at workplace NOS Version No.: 1.0 NSQF Level: 3	12:00 Hours	24:00 Hours	00:00 Hours	00:00 Hours	36:00 Hours
Module 7: Material conservation	04:00 Hours	08:00 Hours	00:00 Hours	00:00 Hours	12:00 Hours
Module 8: Energy/ electricity conservation	04:00 Hours	08:00 Hours	00:00 Hours	00:00 Hours	12:00 Hours
Module 9: Waste management/recycling	04:00 Hours	08:00 Hours	00:00 Hours	00:00 Hours	12:00 Hours
Total Duration	132:00 Hours	228:00 Hours	40:00 Hours	00:00 Hours	400:00 Hours





Module Details

Module 1: Introduction to food processing sector and the job of 'Pickle and Paste Making Technician'

Bridge Module

- Describe the food processing sector in brief
- Discuss the career opportunities available within the food processing sector

Duration: 08:00	Duration: 00:00
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes
Discuss the size and scope of the food	
processing industry in brief.	
Discuss the future trends and career growth	
opportunities available for Pickle and Paste	
Making Technician in the food processing	
industry.	
Summarise the key roles and responsibilities	
of 'Pickle and Paste Making Technician'.	
• List the various terminologies used in the	
process of making pickle and paste.	
Discuss the various organisational	
procedures and processes for making	
pickles and pastes.	
• Discuss the standards to be followed for	
handling hazards and ensuring a clean	
work area.	
Classroom Aids:	
Computer, Projection Equipment, PowerPoint Pro	esentation and software, Facilitator's Guide,
Participant's Handbook.	
Tools, Equipment and Other Requirements	
Nil	





Module 2: Prepare for production *Mapped to FIC/N9026 v 1.0*

- Discuss the standard practices to be followed for production
- Demonstrate the tasks to be performed at the workplace for planning the production

Duration: 12:00	Duration : 32:00
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes
 Discuss the significance of supervisors' work instructions with regards to the production requirements Describe the relevance of planning and prioritizing the production work State the importance of planning and arranging the estimated resource requirement Estimate the resource requirement as per the production requirement Discuss the capacity utilization of machinery with respect to the processing time, production order, and batch size for each product List the materials and equipment used in cleaning and maintenance of the work area List the sanitizers using in cleaning work area and machineries Identify different kinds of waste material and comprehend the ways to dispose them safely Specify the inspection procedure for inspecting the tools, equipment, and machinery used in the job State the importance of reporting information such as faulty tools and equipment to the concerned authority Explain the various factors to be considered while allocating responsibilities to the team Classroom Aids:	 Demonstrate how to analyze the process chart, product flow chart, formulation, chart, etc. Exemplify the valuation of manpower and material requirement as per work requirement Demonstrate how to estimate the resources requirements in terms of raw materials, packaging materials, machineries, and manpower Show how to clean and sanitise the tools, equipment and the workplace Exhibit the procedure to dispose the different kinds of waste material Demonstrate the inspection procedure for the tools, equipment, and machinery
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Computer, Projection Equipment, PowerPoint Presentation and software, Facilitator's Guide, Participant's Handbook

Tools, Equipment and Other Requirements

Process related documents, list of raw materials, tools, equipment and machinery, organizational documents, and logbook.





Module 3: Carry out production of various types of pickles and pastes $\it Mapped\ to\ FIC/N0204\ v\ 1.0$

- Discuss the process for preparing different types of pickles, pastes and murabba from fruits and vegetables
- Demonstrate the standard work practices followed to produce various types of pickles and pastes

Duration: 36:00	Duration: 96:00
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes
Recall the procedure of sampling to test the	Show how to check the quality and level of
water quality and verifying the water level	water before washing the fruits and
Discuss the significance of drying line	vegetables
conveyor and sorting line conveyor	Demonstrate the standard procedure for
Describe the operation of a peeling	rinsing and drying the fruits and vegetables
machine	Show how to use a peeling machine
Explain the mechanism of peeling and	Illustrate the process of peeling and slicing
slicing fruits and vegetables	using appropriate machines
Explain how to inspect the vegetables and	Exemplify the steps to prepare the brine
fruits to identify spoilage	solution and fermentation process
Elucidate the need of brine solution and	Demonstrate the process of preparing
fermentation process	pickle, murabba and paste using necessary
State the importance and use of vinegar,	machines
brine and oil solution for pickle making	Demonstrate how to analyse the quality of
Describe the method of preparing pickle,	the finished product as per the standards of
paste and murabba using essential	the organization
machines	Demonstrate the various steps that are
Explain the packaging and postproduction	performed for packaging of the processed
activities	food
Describe the standard practices to replace	Illustrate the techniques for cleaning the
defective material and to follow the	machineries using recommended sanitizers
process of disposing them safely	following industry procedures such as
Discuss the impact of various kinds of	cleaning clean-in-place, cleaning out of
hazardous material on the production	place
process	 Apply standard practices to replace
	defective material and to follow the
	process of disposing them safely
	Show how to dispose unwanted (such as
	broken, chipped or cracked equipment,
	spoiled material, etc.) and hazardous





materials safely as per standard work practices

Classroom Aids:

Computer, Projection Equipment, PowerPoint Presentation and software, Facilitator's Guide, Participant's Handbook

Tools, Equipment and Other Requirements

Water tank, spraying system, drying line conveyor, sorting line conveyor, peeling machine, steam jacketed kettle, salinometer, crusher/mill, pulper, grinding machine, pickle making machine, container, filling machine, batch mixing cooker, raw ingredients, refractometer, storage tank, packaging machines, sterilized packing material, cartons, protective gloves, head caps, aprons, safety goggles, safety boots, mouth masks, various types of sanitisers and disinfectants, trash bins for waste material disposal, equipment for cleaning, procedural manual for reference





Module 4: Ensuring food safety and personal hygiene Mapped to FIC/N9901 v 1.0

- Explain the ways to ensure food safety and personal hygiene at the workplace
- Demonstrate the steps to be followed for implementing good hygiene and manufacturing practices

Duration: 04:00	Duration: 08:00
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes
 Define hazards and risks. Recall the various types of health and safety equipment available in an organisation and the methods for obtaining them. Discuss the organisational health and safety policies and procedures. Discuss the relevant health and safety standards to be followed in the job as listed in 'The Food Safety and Standards Act, 2006'. Explain the importance of wearing appropriate personal protective equipment (such as eye protection, hard hats, gloves apron, rubber boots, etc.) and ensuring personal hygiene at the workplace. Elucidate the ways to prevent product contamination and cross contamination at the workplace. Discuss the ways to handle items that can lead to allergic reactions in a retail environment. State the importance of preventive health check-ups for ensuring personal hygiene. State the importance of storing food at specified temperature. Discuss the importance of storing food at specified temperature. Discuss the importance of sanitising self and the work area safely and appropriately. Recall the ways to store the sanitising materials appropriately. 	 Employ appropriate techniques to prevent product contamination and cross contamination. Demonstrate the steps to be performed for implementing good manufacturing practices (GMP) in a retail environment. Show how to treat injuries such as cuts, boils, skin infections and grazes appropriately. Apply suitable methods for disinfecting the work area and equipment thoroughly. Demonstrate how to wash hands and use alcohol-based sanitisers appropriately. Show how to wear personal protective equipment such as gloves, hairnets, masks, ear plugs, goggles, shoes etc. properly ensuring adequate protection. Prepare a sample report consisting of information such as illness to self and others as per organisational practice. Roleplay a situation on how to communicate with the supervisor for reporting illness of self and others.





Classroom Aids:

Computer, Projection Equipment, PowerPoint Presentation and software, Facilitator's Guide, Participant's Handbook

Tools, Equipment and Other Requirements

Gloves, hair net, shoe cover, soap dispenser, hand sanitizer, ear plugs, masks, aprons/lab coats eye protection, hard hats, gloves, rubber boots, etc.





Module 5: Managing accidents and emergencies *Mapped to FIC/N9901 v1.0*

Terminal Outcomes:

Duration: *04:00*

- List the various types of accidents and emergencies that can arise at the workplace and the ways to address them
- Demonstrate the steps to be followed to implement emergency and evacuation procedures effectively

Duration: *08:00*

Theory – Key Learning Outcomes	Practical – Key Learning Outcomes
 List the various types of health and safety hazards present in the environment. Discuss the possible causes of risk, hazard or accident at the workplace. Elucidate the standard practices and precautions used to control and prevent risks, hazards and accidents at the workplace. Discuss the dangers associated with the use of electrical and other equipment. State the importance of using protective equipment and clothing for specific tasks and work conditions. Discuss the role of organisational protocols in preventing accidents and hazards. Recall the preventive and remedial actions to be taken in the case of exposure to toxic materials at the workplace. Discuss the various causes of fire and ways to prevent them. Elaborate the steps to use different types of fire extinguishers. Explain the procedure to provide artificial respiration and cardio-pulmonary resuscitation (CPR) to the affected. Summarise the rescue techniques to be followed at times of fire hazard. Discuss the significance of various types of hazard and safety signs. 	 Apply appropriate techniques to deal with hazards safely and appropriately. Demonstrate the use of various types of fire extinguishers effectively. Demonstrate appropriate ways to respond to an accident situation or medical emergency promptly and appropriately. Demonstrate the steps to be followed for providing artificial respiration and cardio-pulmonary resuscitation (CPR) in various instances (e.g. cardiac arrest). Perform the steps to be followed during emergency and evacuation procedure. Demonstrate the procedure of freeing a person from electrocution. Show how to administer appropriate first aid to victims in case of cuts, bleeding, burns, choking, electric shock, poisoning etc.





- Discuss the workplace emergency and evacuation procedures.
- Elaborate the type of first-aid treatment to be offered at times of shock, electrical shock, bleeding, breaks to bones, minor burns, resuscitation, poisoning, eye injuries, etc.
- Discuss about the potential injuries and ill health conditions that are caused due to incorrect manual handling practices.
- List the precautions to be taken while lifting and carrying materials in a food retail environment.

Classroom Aids:

Computer, Projection Equipment, PowerPoint Presentation and software, Facilitator's Guide, Participant's Handbook

Tools, Equipment and Other Requirements

Helmet, gloves, rubber mat, ladder, neon tester, leather or asbestos gloves, flame proof aprons, flame proof overalls buttoned to neck, cuff less (without folds) trousers, reinforced footwear, helmets/hard hats, cap and shoulder covers, ear defenders/plugs, safety boots, knee pads, particle masks, glasses/goggles/visors, hand and face shields, machine guards, residual current Devices, shields, dust sheets, respirator.





Module 6: Work effectively in an organization *Mapped to FIC/N9902 v 1.0*

- State the importance of proper communication and teamwork at the workplace
- Roleplay a situation to communicate with others effectively

Duration: <i>08:00</i>	Duration : 08:00
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes
 Discuss the applicable organisational quality procedures and processes for working effectively in a team. Elucidate the legislations, standards, policies, and procedures followed in the organization relevant to employment, behaviour, harassment, discrimination, and performance conditions. State the importance of well-defined reporting structure in an organisation. List the various types of inter-dependent functions applicable in the job. Discuss the different types of harassment and discrimination based on gender, disability, caste, religion, and culture. List the key factors that aid in prioritising tasks. Discuss the components of effective communication and its importance at the workplace. State the impact of poor communication on the employee, the employer, and the customer. State the importance of teamwork in organizational and individual success. Discuss the importance of ethics and discipline for professional success. Explain the ways to address grievances appropriately and effectively. 	 Roleplay a situation on how to obtain information, seek clarifications, reciprocate understanding and provide information accurately and clearly. Roleplay a situation on how to use inclusive language (verbal, non-verbal and written) that is gender, disability and culturally sensitive while interacting with others. Show how to consult and assist others to maximize effectiveness and efficiency at work. Dramatise a situation to show how to escalate problems and grievances beyond own scope to the concerned authority. Roleplay a situation on how to take appropriate action to resolve conflicts at the workplace. Roleplay a situation on how to report incidents of harassment and discrimination to appropriate authority.





- Discuss the importance of managing interpersonal conflicts effectively and ways to do so.
- List the different types of disabilities and the challenges faced by persons with disability (PwD).
- Discuss the applicable laws, acts and provisions defined for PwD by the statutory bodies.
- State the importance of gender sensitivity and equality.
- Discuss the applicable legislations, grievance redressal mechanisms, and penalties against harassment at the workplace.
- State the importance of transacting with others without personal bias.

Classroom Aids:

Computer, Projection Equipment, PowerPoint Presentation and software, Facilitator's Guide, Participant's Handbook

Tools, Equipment and Other Requirements

Nil





Module 7: Material Conservation *Mapped to SGJ/N1702 v 1.0*

Terminal Outcomes:

Discuss optimal usage of material including water in various tasks/activities/processes

Participant's Handbook

Tools, Equipment and Other Requirements

Materials and tools and equipment used at work





Module 8: Energy/electricity conservation Mapped to SGJ/N1702 v 1.0

Terminal Outcomes:

Energy saving devices

• Discuss optimal usage of energy/electricity

Duration: 04:00	Duration: 08:00	
Theory – Key Learning Outcomes Practical – Key Learning Outcomes		
 Define electricity. Discuss the basics of electricity. List the energy efficient devices that are used in the job. Discuss the ways to identify electrical problems that can arise during work. Discuss the standard practices to be followed for conserving electricity in the job. State the impact of improperly connected electrical equipment and appliances on the tasks being performed. 	 Apply suitable techniques to check the equipment/machinery for desired level of functioning. Employ appropriate methods to rectify faulty equipment/machinery safely. Roleplay a situation on how to report equipment faults and maintenance lapses to the concerned personnel effectively. 	
Classroom Aids:		
Computer, Projection Equipment, PowerPoint Presentation and software, Facilitator's Guide, Participant's Handbook		
Tools, Equipment and Other Requirements		





Module 9: Waste management/recycling *Mapped to SGJ/N1702 v 1.0*

Terminal Outcomes:

- Discuss the importance of minimal waste generation
- Demonstrate how to dispose waste as per industry approved standards

Duration: 04:00	Duration: 08:00			
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes			
 List the various types of recyclable, non-recyclable, and hazardous waste. State the significance of different coloured dustbins. List the different types of waste to be segregated. State the importance of waste management. Discuss the standard methods for waste disposal. List the sources of pollution. Discuss the ways to minimise various types of pollution. 	 Demonstrate the standard practices to be followed for segregating waste into respective categories. Show how to dispose non-recyclable waste appropriately and safely. Demonstrate the standard practice for depositing recyclable and reusable materials at designated place. Show how to dispose hazardous waste safely and appropriately. 			
Classroom Aids:				
Computer, Projection Equipment, PowerPoint Pro Participant's Handbook	esentation and software, Facilitator's Guide,			
Tools, Equipment and Other Requirements				

Non-recyclable, recyclable waste bins





Module 10: Employability and Entrepreneurship skills Bridge Module

- Describe the traits of individual at workplace
- Demonstrate apply employability and entrepreneurship skills at workplace

Duration: 28:00	Duration: 12:00		
Theory – Key Learning Outcomes	Practical – Key Learning Outcomes		
 Discuss own strengths and weaknesses and analyse the gaps to ensure continuous improvement. Discuss the measures to be undertaken to utilise time effectively thereby achieving maximum productivity. List the characteristics of innovative individuals List the levels of Maslow Hierarchy of needs List the traits of effective team Discuss tips for stress management Discuss the importance of good work ethics Discuss how to manage an enterprise Describe how to plan effective strategies for solving problems and improving work culture within the team. List the various types of digital marketing techniques. Discuss the types and importance of ecommerce in promoting businesses. List the various types of online banking services being used widely. Discuss the procedure to apply for bank finances List the elements of a proposal to attract future business opportunities and prospective clients. Explain how to conduct entrepreneurial programs to identify business opportunities, generate employment and increase clientele. Understand the make in India campaign Discuss the importance of Swachh Bharat Abhiyan Understand the importance of entrepreneurship 	 Show how to analyse a situation to identify gaps for improving the work process. Demonstrate the procedure to plan the time taken to perform various tasks effectively. Describe how market research is carried out Role play the characteristics of an effective entrepreneur and leader Demonstrate on how to identify new business opportunities Prepare a sample plan to solve problems and improve productivity at the workplace. Demonstrate the procedure to operate a computer for digital marketing, ecommerce, branding, etc. Show how to use services such as NEFT, IMPS, UPI, RTGS for online banking. 		





- Describe the traits of successful entrepreneur
- List the types of enterprises
- Understand the importance of effective speaking and listening
- Discuss the importance of problem solving
- Discuss how to deal with failures
- Describe the core keys of marketing
- Discuss ways to manage risks at workplace

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Tools, Equipment and Other Requirements

NIL





Annexure

Trainer Requirements

Trainer Prerequisites						
Minimum Educational Qualification	Specialization	Relevant Industry Experience		Training Experience		Remarks
		Years	Specialization	Years	Specialization	
B.Sc or graduate/B.Tech/BE	Food technology or food engineering	3	Food processing	1	Food processing	
M.Sc/M.Tech/ME	Food technology or food engineering	2	Food processing	1	Food processing	
Diploma /certificate course	(Food Technology / Food Engineering /packaging/Ho me science, or allied sector	4	Food processing	1	Food processing	

Trainer (Certification
Domain Certification	Platform Certification
Certified for Job Role: "Pickle and Paste making Technician" mapped to QP: "FIC/Q0204, v1.0". Minimum accepted score is 80%.	Recommended that the Trainer is certified for the Job Role: "Trainer", mapped to the Qualification Pack: "MEP/Q2601". Minimum accepted score as per MEPSC guidelines is 80%.





Assessor Requirements

Assessor Prerequisites						
Minimum Educational	Specialization	Relevant Industry Experience		Training/Assessment Experience		Remarks
Qualification		Years	Specialization	Years	Specialization	
M.Sc/M.Tech/ME	Food technology or food engineering	2	Food processing	1	Food processing	
B.Sc or graduate/B.Tech/ BE	Food technology/ Home Science	3	Food processing	2	Food processing	
Diploma	Hotel management/ Food Science/ Home Science	4	Food processing	2	Food processing	

Assessor (Certification
Domain Certification	Platform Certification
Certified for Job Role: "Pickle and Paste making Technician" mapped to QP: "FIC/Q0204, v1.0". Minimum accepted score is 80%.	"Trainer", "MEP/Q2601, V1.0" with a scoring of minimum 80%





Assessment Strategy

This section includes the processes involved in identifying, gathering and interpreting information to evaluate the learner on the required competencies of the program.

Assessment will be based on the concept of Independent Assessors empanelled with Assessment Agencies, identified, selected, trained and certified on Assessment techniques. These assessors would be aligned to assess as per the laid down criteria.

Assessment Agency would conduct assessment only at the training centres of Training Partner or designated testing centers authorized by FICSI.

Ideally, the assessment will be a continuous process comprising of three distinct steps:

A. Mid-term assessment

B. Term / Final Assessment

Each National Occupational Standard (NOS) in the respective QPs will be assigned weightage. Therein each Performance Criteria in the NOS will be assigned marks for theory and / or practical based on relative importance and criticality of function.

This will facilitate preparation of question bank / paper sets for each of the QPs. Each of these papers sets / question bank so created by the Assessment Agency will be validated by the industry subject matter experts through FICSI, especially with regard to the practical test and the defined tolerances, finish, accuracy etc.

The following tools are proposed to be used for final assessment:

- i. Written Test: This will comprise of (i) True / False Statements (ii) Multiple Choice Questions (iii) Matching Type Questions. Online system for this will be preferred.
- ii. Practical Test: This will comprise a test job to be prepared as per project briefing following appropriate working steps, using necessary tools, equipment and instruments. Through observation it will be possible to ascertain candidate's aptitude, attention to details, quality consciousness etc. The end product will be measured against the pre-decided MCQ filled by the Assessor to gauge the level of his skill achievements.
- iii. Structured Interview: This tool will be used to assess the conceptual understanding and the behavioral aspects as regards the job role and the specific task at hand.







Glossary

Term	Description
Declarative Knowledge	Declarative knowledge refers to facts, concepts and principles that need to be known and/or understood in order to accomplish a task or to solve a problem.
Key Learning Outcome	Key learning outcome is the statement of what a learner needs to know, understand and be able to do in order to achieve the terminal outcomes. A set of key learning outcomes will make up the training outcomes. Training outcome is specified in terms of knowledge, understanding (theory) and skills (practical application).
OJT (M)	On-the-job training (Mandatory); trainees are mandated to complete specified hours of training on site
OJT (R)	On-the-job training (Recommended); trainees are recommended the specified hours of training on site
Procedural Knowledge	Procedural knowledge addresses how to do something, or how to perform a task. It is the ability to work, or produce a tangible work output by applying cognitive, affective or psychomotor skills.
Training Outcome	Training outcome is a statement of what a learner will know, understand and be able to do upon the completion of the training .
Terminal Outcome	Terminal outcome is a statement of what a learner will know, understand and be able to do upon the completion of a module. A set of terminal outcomes help to achieve the training outcome.





Acronyms and Abbreviations

Term	Description
QP	Qualification Pack
NSQF	National Skills Qualification Framework
NSQC	National Skills Qualification Committee
NOS	National Occupational Standards
FIFO	First In First Out
FEFO	First Expire First Out
GMP	Good Manufacturing Practices
GHP	Good Hygiene Practices
CPR	Cardiopulmonary Resuscitation